
Les comportements de prévention des risques infectieux : déterminants motivationnels et contextuels

Journée des Hygiénistes des Pays de la Loire



Jocelyn Raude, PhD, HDR

Ecole des Hautes Etudes en Santé Publique
Département des Sciences Humaines et Sociales
UMR ARENES (EHESP, CNRS, INSERM)
Equipe de recherche sur les services de santé
Laboratoire de Psychologie : Cognition,
Comportement et Communication (LP3C)

 **INSERM**



1

LES CADRES THÉORIQUES DES COMPORTEMENTS HUMAINS FACE AUX RISQUES

2

Les premières recherches

■ Le « fiasco » du vaccin contre la grippe H1N1

(1976, Etats-Unis) : Le décès d'un soldat à Fort Dix (N.J.) est à l'origine d'une campagne de vaccination sans précédent... qui est rapidement interrompue en raison d'une « épidémie » de syndromes de Guillain-Barré.



3

Les déterminants psychosociaux

MEDICAL CARE
June 1979, Vol. XVII, No. 6

Psychosocial Determinants of Behavior in a Sample of Adults

K. MICHAEL CUMMINGS, I.
BRUCE M. BROCK, M.D.

A prospective design was used to receive vaccination in influenza in the fall and winter survey of 296 adults in Oak Ridge. The Health Belief Model (1) intention, social influence, past experience with flu shots. An analysis revealed that most of variance in inoculation behavior mediated through behavioral intention. Behavioral intention was the most important predictor of inoculation behavior.

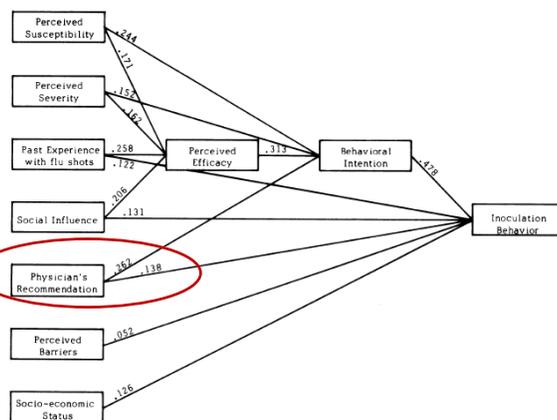
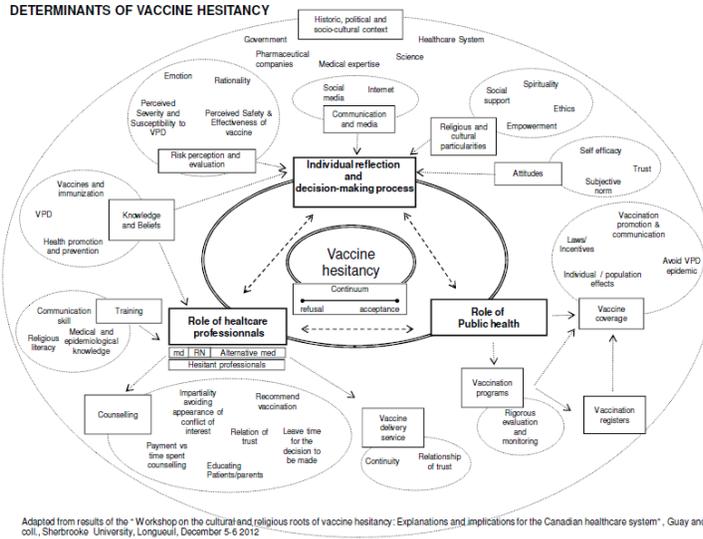


FIG. 1. Path diagram of the standardized direct and indirect effects of selected psychosocial variables on inoculation behavior.

4

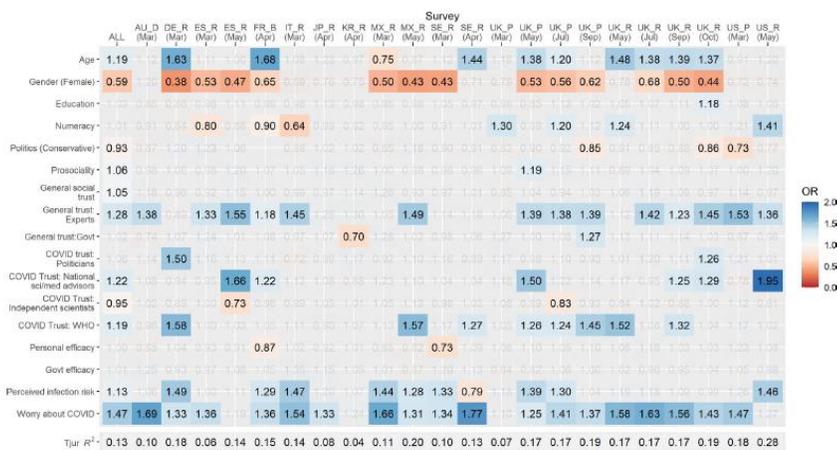
Les déterminants de l'acceptabilité vaccinale



Source : WHO, Report of the Sage Working Group on Vaccine Hesitancy, 2014

5

Les résultats des études internationales



Kerr JR, Schneider CR, Recchia G, et al. Correlates of intended COVID-19 vaccine acceptance across time and countries: results from a series of cross-sectional surveys. *BMJ Open* 2021;11:e048025

6

COMMENT ENCOURAGER LES PERSONNES À SE FAIRE VACCINER ?

7

La communication : un espoir déçu ?

“In my view, this is **a new communications challenge that we may need to address**. As the items on your agenda show, persuading people to adopt healthy behaviours is **one of the biggest challenges in public health**.”

Margaret Chan, DG of the WHO (2010),
Progress in public health during the previous decade and major challenges ahead.

8

La communication : un espoir déçu ?



« **This review**, in line with a substantial body of existing research, **found no evidence that improved knowledge resulted in improved vaccine uptake or even intention to be vaccinated.** »

9

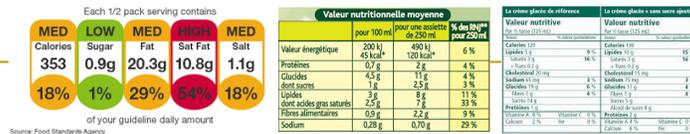
Pourquoi l'information et la communication publique ne suffisent-elle pas à changer les comportements ?

10

Les limites de la communication en santé publique :

La communication du risque en santé publique repose dans une large mesure sur des concepts probabilistes et statistiques :

- Fréquences absolues, fréquences relatives, fréquences cumulées des événements, etc.
- Risques absolus, risques relatifs, probabilités conditionnelles, balance risque/bénéfice, etc.
- Espérance de vie, espérance de vie en bonne santé, etc.
- Mortalité, surmortalité, morbidité, etc.
- Apports nutritionnels, apports caloriques (par portion ou sur 100 grammes)



11

Les limites de la communication en santé publique :

Les gens comprennent-ils les concepts statistiques ?

- Imaginons qu'un dé soit lancé 1000 fois. Selon vous, combien de fois le dé devrait-il tomber sur un nombre pair (c'est-à-dire sur 2, 4 ou 6) ?
- Dans une loterie organisée par un concessionnaire automobile, les chances de gagner une voiture sont de 1 sur 1000. Quel est le pourcentage des tickets distribués par le concessionnaire qui sont des tickets gagnants ?
- Parmi les chiffres suivants, quels est – selon vous – celui qui représente le risque le plus élevé de contracter une maladie donnée ? 1 sur 100, 1 sur 1000, 1 sur 10
- Si la probabilité de contracter une maladie donnée au cours de sa vie est de 10 %, sur 1000 personnes, combien d'entre elles devraient contracter cette maladie au cours de leur vie ?

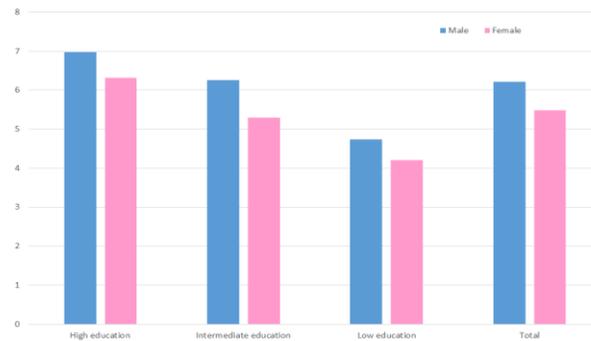
Source : Echelle de numératie en santé de Lipkus et col. (2001)

12

Les limites de la communication en santé publique :

Ces concepts sont en réalité très mal compris d'une majorité des français !

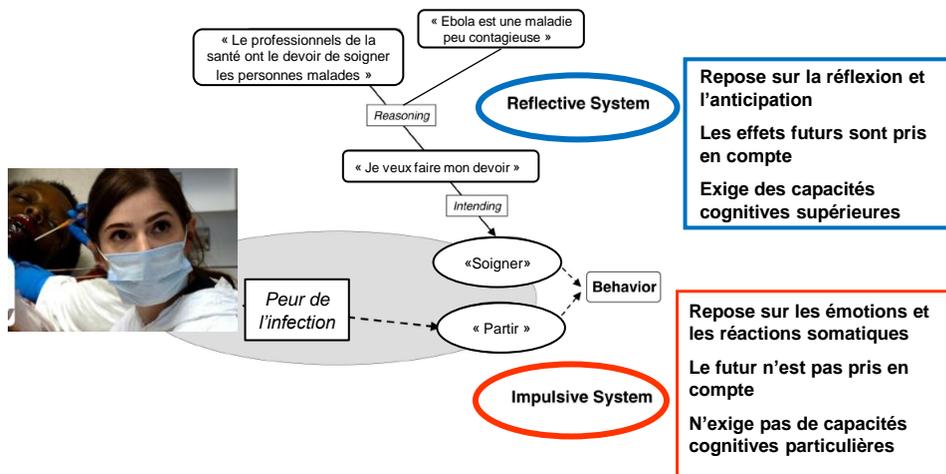
Test de numératie en santé de Lipkus chez les français adultes (N = 3 245)



Raude, J., Xiao, C., & Crépey, P. (2023). Revisiting the primary bias: the role of innumeracy in the misperception of prevalence of chronic illnesses. *Journal of Risk Research*, 26(1), 64-82.

13

Le système dual de prise de décision face aux risques

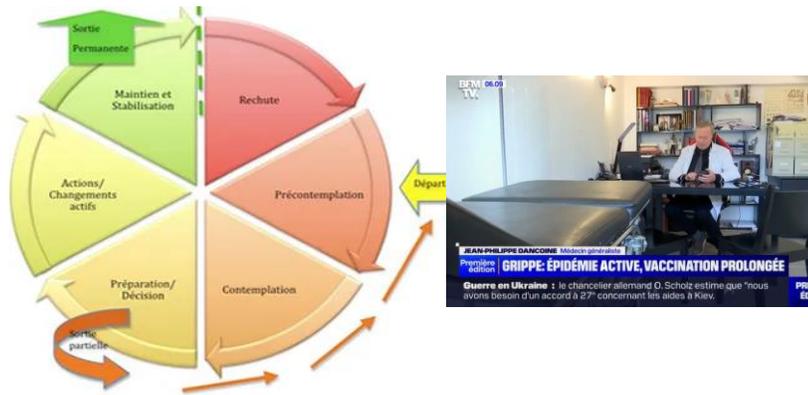


Adapté de Strack & Deutsch 2004

14

Les limites de la communication en santé publique :

Le changements de comportement est un processus long !



J. O. Prochaska, C. C. DiClemente et G. C. Norcross, « In search of How People Change: Applications to addictive behaviors », *American Psychologist*, 1992.

15

Les INPs peuvent-elle avoir des effets secondaires?

Effective Messages in Vaccine Promotion: A Randomized Trial

Vaccine 33 (2014) 120–126

Contents lists available at ScienceDirect
Vaccine

ELSEVIER Journal homepage: www.elsevier.com/locate/vaccine

Does correcting myths about the flu vaccine evaluation of the effects of corrective info

Brendan Nyhan^{a,*}, Jason Reifler^b

^a Dartmouth College, 100 College Street, Hanover, NH 03755, United States
^b University of Exeter, United Kingdom

ARTICLE INFO

Article history:
Received 6 March 2014
Received in revised form 7 November 2014
Accepted 11 November 2014
Available online 12 November 2014

KEYWORDS
Influenza
Flu
Vaccine
Myths
Misinformation
Belief

ABSTRACT

Seasonal influenza is responsible for 250,000 deaths in the United States, but influenza vaccination rates are low. We conducted a randomized trial to test the effectiveness of messages designed to reduce vaccine misperceptions and increase vaccination rates for measles, mumps, and rubella (MMR).

WHAT THIS STUDY ADDS: Pro-vaccine messages do not always work as intended. The effectiveness of those messages may vary depending on existing parental attitudes toward vaccines. For some parents, they may actually increase misperceptions or reduce vaccination intention.

OBJECTIVES: To test the effectiveness of messages designed to reduce vaccine misperceptions and increase vaccination rates for measles, mumps, and rubella (MMR).

METHODS: A Web-based nationally representative 2-wave survey experiment was conducted with 1759 parents age 18 years and older residing in the United States who have children in their household age 17 years and younger (conducted June–July 2011). Parents were randomly assigned to

WHAT IS KNOWN ON THIS SUBJECT: Maintaining high levels of measles, mumps, and rubella immunization is an important public health priority that has been threatened by discredited claims about the safety of the vaccine. Relatively little is known about what messages are effective in overcoming parental reluctance to vaccinate.

WHAT THIS STUDY ADDS: Pro-vaccine messages do not always work as intended. The effectiveness of those messages may vary depending on existing parental attitudes toward vaccines. For some parents, they may actually increase misperceptions or reduce vaccination intention.

abstract

doi:10.1016/j.vaccine.2014.11.018

© 2014 Elsevier B.V. All rights reserved.

16

Quelles adaptations face aux risques ?



Les deux principaux types d'adaptation (coping) face aux risques sanitaires :

Les ajustements cognitifs et comportementaux **centrés sur la résolution de la menace** (par exemple : recherche de soutiens et d'informations, changement de comportements, accroissement de la coopération, etc.)



Les ajustements cognitifs et comportementaux **centrés sur la perception de la menace** (par exemple : déni et minimisation du risque, production de récits alternatifs, recherche de bouc-émissaire, etc.)



17

17

Quelles stratégies de changement de comportements ?

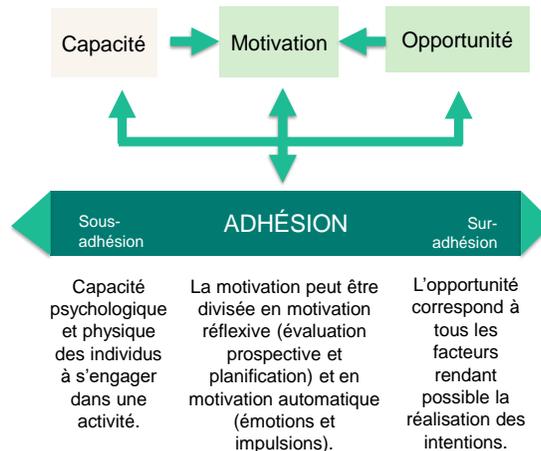
18

Comment favoriser l'adoption de comportements de prévention en situation épidémique ou endémique ?

Un modèle a été conçu dans cet objectif :

Pour les psychologues de la santé, l'adoption d'un comportement favorable à la santé résulte pour l'essentiel de la combinaison de trois principaux facteurs:

- 1) sa capacité à agir,
- 2) sa motivation à agir
- 3) ses opportunités à agir



West R., Michie S., Rubin G.J., Amlôt R., West R., et al. "Applying principles of behaviour change to reduce SARS-CoV-2 transmission", *Nat Hum Behav.* 2020 May;4(5):451-459. doi: 10.1038/s41562-020-0887-9

19

Le renforcement des capacités mentales et physiques

Prévention active (Système Réflexif)

Diffuser de l'information

- Education à la santé
- Information personnalisée (bio-marqueurs)

Renforcer l'auto-régulation

- Définir et atteindre des objectifs (ex : sevrage tabagique)
- Développer les compétences et les aptitudes (ex : cuisine)

Prévention passive (Système automatique)

Modifier l'environnement ("Choice Architecture")

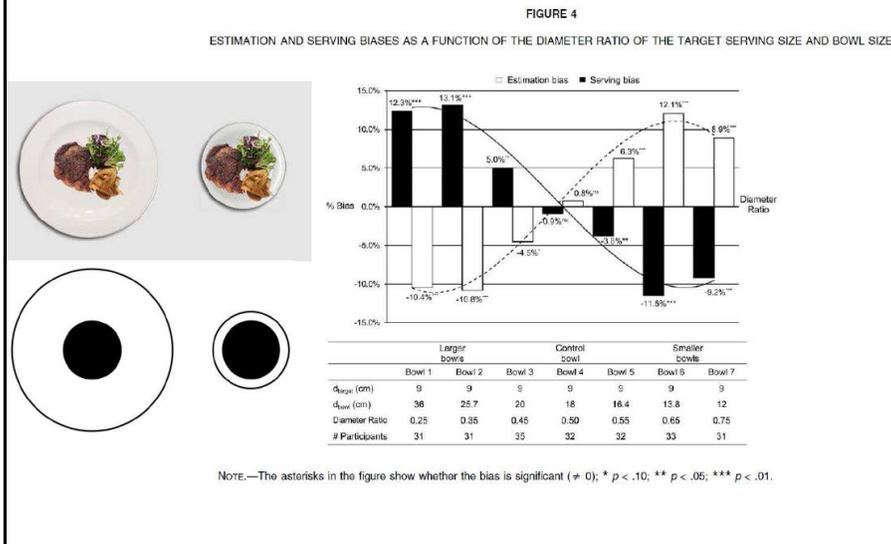
- Environnement physique : urbanisme, logements, magasins, cafés, bars, offre alimentaire, accès à l'alcool et au tabac
- Environnement social : Normes sociales et valeurs
- Environnement économique : prix, taxes, subventions



20

Etude 2. Assiette [van Ittersum & Wansink, 2011]

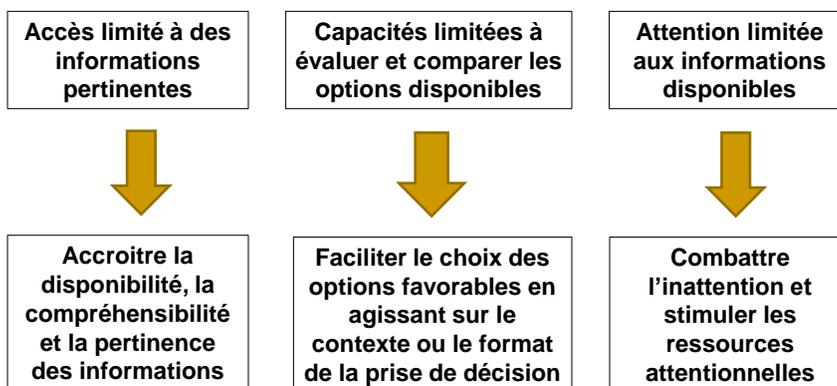
Pourquoi se sert-on plus dans une grande assiette ?



21

Les interventions fondées sur l'architecture des choix en santé publique

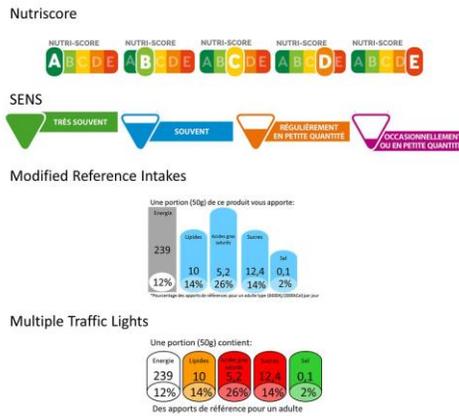
Les nudges immatériels (ou informationnels)



22

Accroître la disponibilité, la compréhensibilité et la pertinence des informations

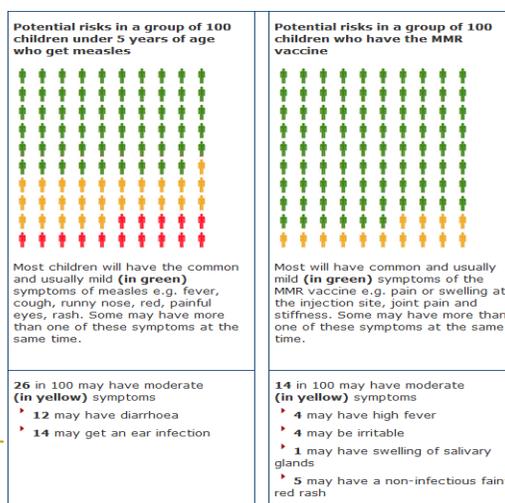
L'utilisation de système d'informations nutritionnelles simplifiées



23

Accroître la disponibilité, la compréhensibilité et la pertinence des informations

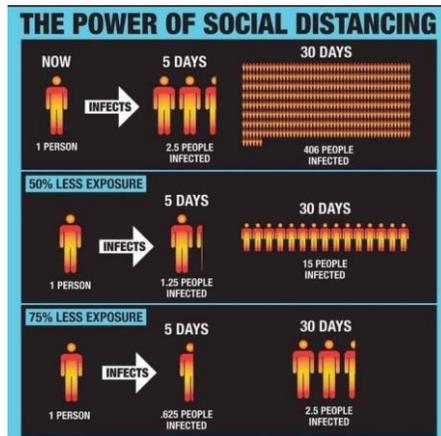
L'utilisation des fréquences naturelles



24

Accroître la disponibilité, la compréhension et la pertinence des informations

L'utilisation des fréquences naturelles



25

Faciliter la prise de décision

L'utilisation d'options par défaut



26

Combattre l'inattention

ORIGINAL CONTRIBUTION



Scan for Author Video Interview

Effect of a Text Messaging Intervention on Influenza Vaccination in an Urban, Low-Income Pediatric and Adolescent Population A Randomized Controlled Trial

Melissa S. Stockwell, MD, MPH
Elyse Olden Kharbanda, MD, MPH
Raquel Andres Martinez, PhD
Celibell Y. Vargas, MD
David K. Vavdrey, PhD
Stewin Camargo, BS

Context Influenza infection results in substantial costs, morbidity, and mortality. Vaccination against influenza is particularly important in children and adolescents who are a significant source of transmission to other high-risk populations, yet pediatric and adolescent vaccine coverage remains low. Traditional vaccine reminders have had a limited effect on low-income populations; however, text messaging is a novel, scalable approach to promote influenza vaccination.

Objective To evaluate targeted text message reminders for low-income, urban parents to promote receipt of influenza vaccination among children and adolescents.

Design, Setting, and Participants Randomized controlled trial of 9213 children and adolescents aged 6 months to 18 years receiving care at 4 community-based clinics in the United States during the 2010-2011 influenza season. Of the 9213 children and adolescents, 7574 had not received influenza vaccine prior to the intervention start date and were included in the primary analysis.

Conclusions Among children and adolescents in a low-income, urban population, a text messaging intervention compared with usual care was associated with an increased rate of influenza vaccination. However, the overall influenza vaccination rate remained low.

TIMELY VACCINATION IS THE cornerstone of influenza prevention through vaccination of susceptible populations before illness becomes epidemic in communities.¹ The effectiveness of the influenza vaccine in children and adolescents ranges from 66% to 93%, depending on age, vaccine type, and season.^{2,3} Despite the availability of ef-

27

Combattre l'inattention

A 680,000-person megastudy of nudges to encourage vaccination in pharmacies

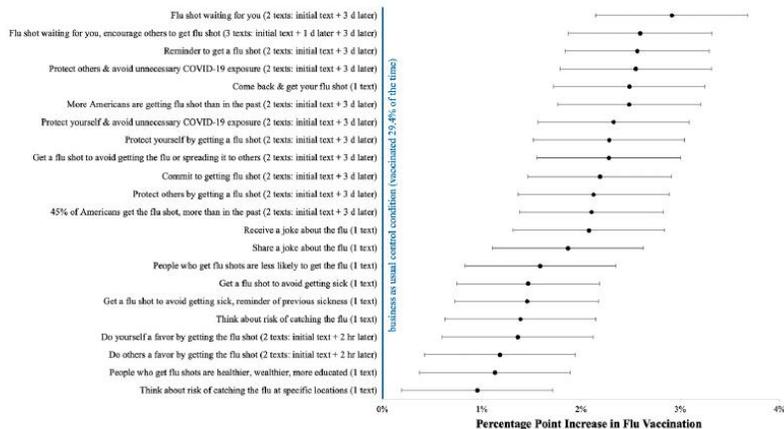


Fig. 1. Regression-estimated impact of each of our megastudy's 22 intervention conditions on flu vaccine uptake at Walmart by December 31st, 2020. Whiskers depict 95% CIs without correction for multiple comparisons.

28

Cartographie des preuves par type d'intervention et de comportement

The effectiveness of nudging: A meta-analysis of choice architecture interventions across behavioral domains

Stephanie Mertens^a, Mario Herberz^{a,b}, Ulf J. J. Hahnel^{a,b}, and Tobias Brosch^{a,b,1}

^aSwiss Center for Affective Sciences, University of Geneva, CH-1202 Geneva, Switzerland; and ^bDepartment of Psychology, University of Geneva, CH-1205 Geneva, Switzerland

Edited by Susan Fiske, Psychology Department, Princeton University, Princeton,

Over the past decade, choice architecture interventions or so-called nudges have received widespread attention from both researchers and policy makers. Built on insights from the behavioral sciences, this class of behavioral interventions focuses on the design of choice environments that facilitate personally and socially desirable decisions without restricting people in their freedom of choice. Drawing on more than 200 studies reporting over 450 effect sizes ($n = 2,149,683$), we present a comprehensive analysis of the effectiveness of choice architecture interventions across techniques, behavioral domains, and contextual study characteristics. Our results show that choice architecture interventions overall promote behavior change with a small to medium effect size of Cohen's $d = 0.45$ (95% CI [0.39, 0.52]). In addition, we find that the effectiveness of choice architecture interventions varies significantly as a function of technique and domain. Across behavioral domains, interventions that target the organization and structure of choice alternatives (decision structure) consistently outperform interventions that focus on the description of alternatives (decision information) or the reinforcement of behavioral intentions (decision assistance). Food choices are particularly responsive to choice architecture interventions, with effect sizes up to 2.5 times larger than those in other behavioral domains. Overall, choice architecture interventions affect behavior relatively independently of contextual study characteristics such as the geographical location or the target population of the intervention. Our analysis further reveals a moderate publication bias toward positive results in the literature. We end with a discussion of the implications of our findings for theory and behaviorally informed policy making.

choice architecture | nudge | behavioral insights | behavior change | meta-analysis

we find that the effectiveness of choice architecture interventions **varies significantly as a function of technique and domain**. Across behavioral domains, interventions that target the organization and structure of choice alternatives (**decision structure**) consistently outperform interventions that focus on the description of alternatives (**decision information**). **Food choices are particularly responsive** to choice architecture interventions, with effect sizes up to 2.5 times larger than those in other behavioral domains. Overall, choice architecture interventions **affect behavior relatively independently of contextual study characteristics such as the geographical location or the target population of the intervention**.

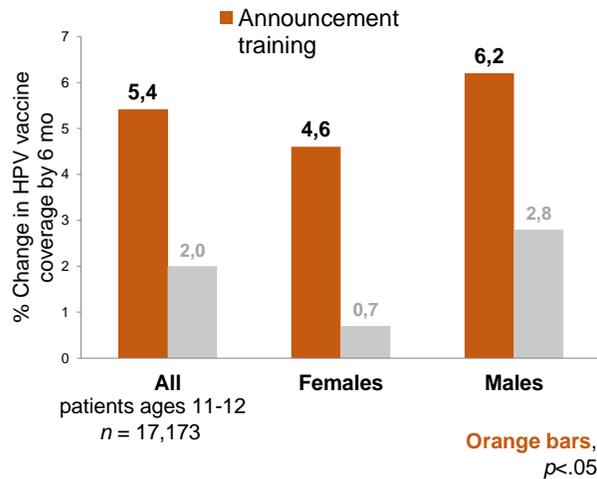
pandemic or climate change. Choice architecture interventions aim to nudge people toward personally and socially desirable behavior through the design of choice environments.

29

LA COMMUNICATION INTERPERSONNELLE EST ELLE EFFICACE EN MATIÈRE DE VACCINATION ?

30

Accroître les opportunités à la vaccination



Brewer, et al., 2017, *Pediatrics*

31

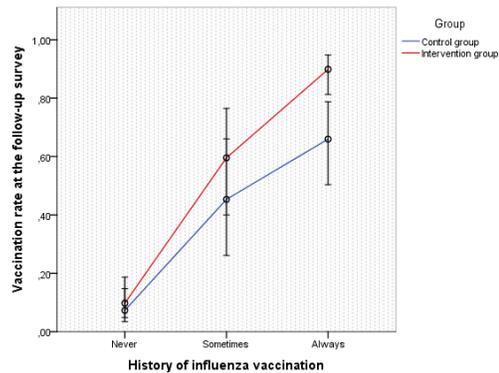
Quelles solutions pour promouvoir la vaccination ?

- Population cible : sujets de plus de 64 ans non vaccinés contre les infections à pneumocoque
- Recrutement : consultation aux urgences (tout motif) dans 18 centres hospitaliers répartis sur le territoire national
- Méthode d'intervention : essai clinique randomisé par grappe
 - Taille finale de l'échantillon : 1475 individus
- Type d'intervention : intervention brève (recommandation de l'urgentiste à se faire vacciner contre la grippe et le pneumocoque + remise d'une lettre à l'attention du médecin généraliste + 3 rappels SMS)
- Evaluation post-intervention : entretien par téléphone 6 mois après le passage aux urgences pour évaluer le suivi ou non des recommandations

32

Accroître les opportunités à la vaccination

Les recommandations des médecins sont efficaces...



... mais surtout sur les patients les moins hésitants !

33

En conclusion : quelles recommandations ?

1. **Continuer à tester des interventions brèves** dans le cadre d'expériences naturelles (notamment pour savoir qui est (in)sensible à ces interventions et pourquoi ?).
2. **Ne pas trop compter sur les effets d'une communication publique verticale et impersonnelle** pour promouvoir efficacement les changements de comportement.
3. **Privilégier la communication interpersonnelle** – notamment en formant les professionnels de la santé – pour promouvoir la vaccination
4. **Concentrer les efforts de persuasion** sur les personnes hésitantes (laisser les opposants tranquilles)
5. **Mobiliser des stratégies de prévention fondée sur les preuves.**

34